

Amendments to the Specification

Please delete the following paragraphs, beginning at page 1, line 10 of the specification, as amended by Preliminary Amendments filed on August 7, 2001 and November 15, 2001, as follows:

CROSS REFERENCE TO RELATED APPLICATIONS

~~This application relates to United States Patent No. 6,144,938, which is hereby incorporated herein by reference in its entirety.~~

~~This application relates to co-pending United States Patent application Serial No. 09/654,174, attorney docket number M-5273-1C US, filed on September 1, 2000, entitled "Voice User Interface With Personality" naming Kevin J. Surace; George M. White; Byron B. Reeves; Clifford I. Nass; Mark D. Campbell; Roy D. Albert; James P. Giangola as inventors, the application being incorporated herein by reference in its entirety.~~

CROSS REFERENCE TO MICROFICHE APPENDICES

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CROSS REFERENCE TO RELATED APPLICATIONS

~~This application is a continuation of U.S. Patent Application Ser. No. 09/654,174, filed September 1, 2000, and entitled "Voice User Interface With Personality," and naming Roy D. Albert, Mark D. Campbell, James P. Giangola, Clifford I. Nass, Byron B.~~

~~Reeves, Kevin J. Surace, George M. White as the inventors, the application being incorporated herein by reference in its entirety.~~

~~This application is also a continuation of U.S. Patent Application Ser. No. 09/071,717, filed May 1, 1998, and entitled, "Voice User Interface With Personality," and naming Roy D. Albert, Mark D. Campbell, James P. Giangola, Clifford I. Nass, Byron B. Reeves, Kevin J. Surace, George M. White as the inventors, which is now U.S. Patent No.: 6,144,938, is being incorporated herein by reference in its entirety.~~

Please replace the above deleted text with the following, beginning at page 1, line 10 of the specification:

CROSS-REFERENCE TO RELATED APPLICATIONS

This application is a continuation of Application Serial No. 09/654,174, filed September 1, 2000, now U.S. Patent No. 6,334,103, which is a continuation of Application Serial No. 09/071,717, filed May 1, 1998, now U.S. Patent No. 6,144,938, which are incorporated herein by reference.

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